

# 2025 Salary Increase and Turnover Study—Second Edition Salary Increase and Turnover - Questionnaire

This study collects data on salary increase delivery practices globally; plus separately gathers increase data (i.e., budgets/actuals) for 134 countries and turnover information for 43 select countries.

This questionnaire covers:

#### **Global Salary Increase Delivery Practice Topics**

- Pay Planning Schedule & Workforce Planning
- Talent Identification
- Performance Management
- Pay Philosophy and Approach
- Promotional Practices
- Special Adjustments

#### Salary Budget/Increases for 134 countries

- General
- Merit
- · Special Adjustment
- Promotions
- Overall

#### Turnover Headcounts for 43 select countries

- · Headcount at the start and end of collection period
- · Number of terminations during collection period

You will receive access to complimentary report(s) based upon the completeness of your submission in a timely manner. We encourage you to participate fully, reporting data for all countries with current operations.

#### **SPECIAL NOTES:**

1. Most effective browser experience: Use most recent version of Chrome, Firefox, Safari, or Edge.

#### 2. Download:

- Blank Survey Questionnaire
- Questionnaire Instructions and Other Tips
- **3. Completing the Questionnaire:** Complete the survey in one sitting, if possible. Answers will automatically be saved each time you advance to the next page or return to the previous page so you can step away and return to finish at a later time.
  - **New participants only:** Should you need to complete in multiple sittings, be sure browser cookies are not set for auto-deletion. If cookies are deleted, all progress will be lost.
  - Prior year participants: You have received a personalized link containing pre-populated responses, making the current
    year submission much easier. Review responses and make updates where practices have changed and where questions
    are blank. This link can be shared with others in your organization for completion, providing ability for others to review
    and contribute.

Once the final reviewer acknowledges **all responses** are completed, click the "Submit" button. This prompts a message to download a copy of your completed submission to keep for your reference. Do this before leaving the browser page. **Once submitted, your survey link will be closed.** 

- **4. Download your responses:** After completing the last question and clicking "Submit" you will be prompted to download a copy of your input. Be sure to save a copy of your responses prior to closing the browser window.
- **5. Question sequence:** If certain questions do not apply based on your responses, you will automatically be moved to the next set of appropriate questions. As a result, question numbers may not appear in numerical order.

## Send questions to: <a href="mailto:sits.marketstudies@aon.com">sits.marketstudies@aon.com</a>

All data collected for this survey will be treated as strictly confidential. Only Aon will have access to data on an organization-identified basis.

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## **Contact Information**

## **Organization Profile**

#### **Contact Information**

Complete the following contact information for the individual primarily responsible for completing the study input. This person should be able to respond to questions about the information submitted.

Note: Enter the organization's name as you want it to appear in the participant list of the final report.

Organization Name		
Organization ID*		
Location ID*		
Contact Person Name		
Position Title		
Work Email Address		
Phone		
Location of Contact Person (Country)		
Organization Profile Information		
Organization Profile Information		
organization is an independent corporat	ion, the information would a larger organization (e.g	g in the survey. For example, if the participating pertain to the global operations of the organization. If , reporting data as a subsidiary, group, division, etc.),
Headquarters Country: The location value coordinated. May not be the country when the count		e important functions of an organization are ally incorporated.
O Australia	O India	Singapore
O Belgium	O Ireland	O Spain
O Brazil	O Israel	Sweden
O Canada	O Japan	Switzerland
O China	Malaysia	Thailand
O Denmark	O Mexico	Turkey

O Finland	Netherlands	O United Arab Emirates
France	New Zealand	O United Kingdom
O Germany	Norway	O United States
O Hong Kong	O Philippines	Other (specify)
Select the ownership type of the	organization:	
O Public		
O Private: Venture Backed		
O Private: Private Equity - Gro	wth	
O Private: Private Equity - Buy	rout	
O Private: Other		
O Not-For-Profit		
O Government/State-Owned E	Enterprise	
Equity)		inority financing from Private Equity investors (Growth rolling interest to a Private Equity firm
Revenue: Select the total globa (In USD)	al revenue range (all countries con	nbined) for the last fiscal year.
Note: The participant profile wheld corporations will automa	•	ganizations. The revenue category for all publicly
O No sales revenue	<b>O</b> \$1	billion - \$1.49 billion
O Under \$10 million	<b>O</b> \$1	.5 billion - \$2.99 billion
○ \$10 million - \$49.9 million	<b>O</b> \$3	billion - \$4.99 billion
○ \$50 million - \$99.9 million	<b>O</b> \$5	billion - \$9.99 billion
○ \$100 million - \$199.9 million	<b>O</b> \$1	0 billion - \$19.99 billion
○ \$200 million - \$499.9 million	<b>O</b> \$2	0 billion and above
○ \$500 million - \$999.9 million	<b>O</b> Ur	nsure

Global Headcount: Select	the total global headcount range (all cou	ntries combined) for the last fiscal year.
O Under 50	<b>O</b> 5,000	0 - 9,999
O 50 - 199	<b>O</b> 10,00	00 - 19,999
<b>O</b> 200 - 499	<b>O</b> 20,00	00 - 49,999
<b>O</b> 500 - 999	<b>O</b> 50,00	00 and above
<b>1</b> ,000 - 2,499	O Unsu	re
<b>2</b> ,500 - 4,999		
	wn, select the primary industry for the part e largest number of employees. Click <u>here</u>	ticipating organization. If more than one industry can e for industry definitions.
Region/Country Selection	1	
Q1. Region/Country Select	ction  e the organization has operations, which we	will then populate the country liet
_	s within each region where the organization	
Americas		
Asia/Pacific		
Europe		
Middle East/Africa		
Americas		
☐ Antigua	Colombia	■ Mexico
Argentina	Costa Rica	■ Netherlands Antilles
Aruba	Curacao	Nicaragua
Bahamas	☐ Dominican Republic	Panama
☐ Barbados	☐ Ecuador	Paraguay
Belize	☐ El Salvador	Peru
■ Bermuda	☐ Guatemala	☐ Puerto Rico
■ Bolivia	Guyana	Suriname

☐ Brazil		Haiti		☐ Trinidad and	l Tobago		
Canada		Honduras		United State	United States		
☐ Cayman Islands ☐ Chile		Jamaica		☐ Uruguay			
Asia/Pacific							
Australia	Guam	☐ Kazakhsta	an 🔲 P	Pakistan	South Korea		
Bangladesh	Hong Kong	■ Macau	□ P	apua New Guinea	Sri Lanka		
Cambodia	India	Malaysia	□ P	Philippines	☐ Taiwan		
China	Indonesia	Maldives	☐ S	Saipan	☐ Thailand		
Fiji	☐ Japan	☐ New Zeala	and S	Singapore	☐ Vietnam		
Europe							
Armenia	☐ Estonia		Isle of Man	☐ Se	erbia		
Austria	☐ Finland		Italy	☐ Ro	omania		
Azerbaijan	☐ France		Latvia	☐ SI	ovakia		
Belarus	☐ Georgia		Lithuania	☐ SI	ovenia		
Belgium	Germany		Luxembourg	☐ Sp	oain		
Bosnia and Herzegov	vina 🔲 Gibraltar		Malta	☐ S\	weden		
■ Bulgaria	Greece		Netherlands	☐ S\	witzerland		
Croatia	Guernsey		Norway	☐ Tu	urkey		
Cyprus	Hungary		Poland	☐ UI	kraine		
Czech Republic	Iceland		Portugal	☐ Uı	nited Kingdom		
Denmark	☐ Ireland						
Middle East/Africa							
Algeria		Kenya		Saudi Arabia	a		
Angola		Kuwait		Senegal			
■ Bahrain		Lebanon		South Africa	1		
Botswana		Lesotho		Swaziland			
Cameroon		Malawi		Tanzania			
☐ Egypt		Mauritius		Tunisia			
Gabon		Morocco		Uganda			
Ghana		Mozambique		☐ United Arab	Emirates		

Israel	☐ Nigeria	Yemen
Ivory Coast	Oman	Zambia
Jordan	Qatar	Zimbabwe
Location of Employees		
Location of Employees		
Q2a. Within the United States, in whice	ch state does the organization's largest	employee population work?
Q2b. Within the United States, in which	ch city does the organization's largest e	mployee population work?
Pay Planning Schedule & Workforc	e Planning	
be used. These terms are meant to repsingle practice which impacts most emcountry with the majority of employees employees. For example: if employees other country receive an increase once	present the whole organization or, if mult ployees. The answer may therefore repr , or the generally common practice cove s in Argentina receive two base pay incre	ctice should be reported as once per year,
· ·		ribes the practice that applies to the where most employees work, or a common
Pay Planning Schedule		

Q3. During which month does the organization typically finalize salary budget decisions for the next pay increase

cycle?	
~	
Q4. During which month are	salary increases effective for the majority of employees?
Workforce Planning	

Hiring Freeze: No new employees being hired.

Very Selective Hiring: Replacements and critical hires closely scrutinized.

Normal Hiring: Both replacements and additional hires require typical approval.

**Aggressive Hiring:** Actively planning and recruiting for growing organization.

Q5. Current Hiring Environment - What best describes the full-time employees current hiring environment?

	Hiring Freeze	Very Selective Hiring	Normal Hiring	Aggressive Hiring	Unsure
Americas					
United States	0	0	0	0	0
Brazil	0	0	0	0	0
Canada	0	0	0	0	0
Mexico	0	0	0	0	0
Asia/Pacific					
Australia	0	0	0	0	0
China	0	0	0	0	0
India	0	0	0	0	0
Europe					
France	0	0	0	0	0
Germany	0	0	0	0	0
Spain	0	0	0	0	0
Sweden	0	0	0	0	0
United Kingdom	0	0	0	0	0

Q6. Expected Workforce Change - How is the size of the organization's full-time employee workforce expected to change in the next 12 months?

#### Full-time employee workforce is expected to:

	Decrease by More Than 5%	Decrease by up to 5%	Stay About the Same	Increase by up to 5%	Increase by More Than 5% up to 10%	Increase by More Than 10%, up to 15%	Increase by More Than 15%	Unsure
Americas								
United States	0	0	0	0	0	0	0	0
Brazil	0	0	0	0	0	0	0	0
Canada	0	0	0	0	0	0	0	0
Mexico	0	0	0	0	0	0	0	0
Asia/Pacific								
Australia	0	0	0	0	0	0	0	0
China	0	0	0	0	0	0	0	0
India	0	0	0	0	0	0	0	0
Europe								
France	0	0	0	0	0	0	0	0
Germany	0	0	0	0	0	0	0	0
Spain	0	0	0	0	0	0	0	0
Sweden	0	0	0	0	0	0	0	0
United Kingdom	0	0	0	0	0	0	0	0

#### **Talent Identification**

#### **Talent Identification**

**High Potentials:** An elite group of employees who are seen as being capable of contributing to the organization in a role with greater complexity, impact, scope, and scale than their current role. They have the versatility to play a number of roles in the organization; demonstrate the ability to see things from new perspectives and to quickly adapt; would be difficult to replace due to the value that they bring to the organization; and consistently deliver strong results.

**Top Performers:** A group of employees who clearly and consistently demonstrate extraordinary and exceptional accomplishments in all major areas of responsibility. Performance of this caliber is rarely achieved by others who hold positions of comparable responsibility. A top performer is not automatically a high potential.

Critical Talent/Key Positions: Those positions that require specific knowledge, skills and specialization. These

at risk; with them, profitability and grow	th are achievable	e.			
Q7. Does the organization identify emp	oloyees with the o	designations def	ined above?		
High Potentials  Top Performers  Critical Talent/Key Positions	Yes O O		No O O	U	nsure O O
Talent Identification					
Q8. Which methods are used to ensur	re the following p	oopulations rece	ive differentiated	salary increase	s?
		High Potentials	Top Performers	Critical Talent/Key Positions	General Population
Separate salary increase <b>guidelines</b> (instructions to managers giving larger better performers)					
Mid-year/more frequent salary review	/S				
Pay adjustments outside the merit pro	ocess/budget				
Use of specific merit matrix (e.g., increto performance and position in pay ra					
Other					
No actions taken to ensure differential are awarded	ated increases				
If other, specify:					
Q9. What types of increase to comper	nsation effective	ly provide rewar	ds to the followin	g populations?	
		High Potentials	Top Performers	Critical Talent/Key Positions	General Population
Merit increases to base pay					
Special increases to base pay					

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employees are difficult to replace due to the value they bring to the organization. Without these employees, operations are

Promotions	High Potentials	Performers	Positions	Population
Variable pay (e.g., bonus/incentive)				
Long-term incentives (e.g., stock)				
Non-cash special recognition (e.g., training/development, special projects)				
One-time cash award (e.g., spot bonus, retention bonus)				
Other				
If other, specify:				
Talent Identification				
	entified as <b>High</b>	Potential emplo	yees?	
Q10. What percentage of the full-time workforce is id	entified as <b>High</b>	Potential emplo	yees?	
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)				
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)  Q11. Does the organization establish a separate mer				
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)  Q11. Does the organization establish a separate mer				
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)  Q11. Does the organization establish a separate mer  Yes  No				
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)  Q11. Does the organization establish a separate mer  Yes  No  Unsure	it budget for <b>Hig</b> l	<b>n Potential</b> emp	oyees?	
Q10. What percentage of the full-time workforce is id (Enter as whole number, no decimal places)  Q11. Does the organization establish a separate mer  Yes  No Unsure  Q12. How is the separate merit budget for <b>High Pote</b>	it budget for <b>Hig</b> l	n Potential empl	oyees? shed?	ployees plus this
Q10. What percentage of the full-time workforce is id	ential employees	typically establis% overall merit b	oyees? shed? udget for all emp	

Q13. What is the typical relationship of merit increases for <b>High Potential</b> employees compared to merit increases for
average performers?  (Select the relationship that comes closest)
(Select the relationship that comes closest)
1:1 (e.g., both groups receive about the same size increase)
O 1.25:1
O 1.5:1 (e.g., 4.5% for high potentials, 3% for average performers)
O 1.75:1
O 2:1 (e.g., 6% for high potentials, 3% for average performers)
O 2.25:1
2.5:1 (e.g., 7.5% for high potentials, 3% for average performers)
O 2.75:1
O 3:1 (e.g., 9% for high potentials, 3% for average performers)
O Higher ratio (more than 3:1)
O Not Tracked
O Unsure
(Enter as whole number, no decimal places)  Q15. Does the organization establish a separate merit budget for <b>Top Performer</b> employees?
O Yes
O No
O Unsure
Q16. How is the separate merit budget for <b>Top Performers</b> typically established?
O In addition to the overall merit budget for all employees (e.g., 3.0% overall merit budget for all employees plus this special budget)
A carve out of the overall merit budget for all employees (e.g., 3.0% overall merit budget, 0.5% is carved out for to performers leaving 2.5% for all others)
O Unsure

Q17. What is the typical relationship of merit increases for <b>Top Performers</b> compared to merit increases for average performers?
(Select the relationship that comes closest)
O 1:1 (e.g., both groups receive about the same size increase)
O 1.25:1
O 1.5:1 (e.g., 4.5% for top performers, 3% for average performers)
O 1.75:1
2:1 (e.g., 6% for top performers, 3% for average performers)
O 2.25:1
2.5:1 (e.g., 7.5% for top performers, 3% for average performers)
O 2.75:1
3:1 (e.g., 9% for top performers, 3% for average performers)
O Higher ratio (more than 3:1)
O Not Tracked
O Unsure
Q18. What percentage of the full-time employee workforce is typically considered <b>Critical Talent/Key Positions</b> ? (Enter as whole number, no decimal places)
Q19. Does the organization establish a separate merit <b>budget</b> for <b>Critical Talent/Key Position</b> employees?
Q19. Does the organization establish a separate merit <b>budget</b> for <b>Critical Talent/Key Position</b> employees?  Yes
O Yes
O Yes O No
O Yes O No O Unsure
<ul> <li>Yes</li> <li>No</li> <li>Unsure</li> <li>Q20. How is the separate merit budget for Critical Talent/Key Positions typically established?</li> <li>In addition to the overall merit budget for all employees (e.g., 3.0% overall merit budget for all employees plus this</li> </ul>

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	at is the typical relationship of merit increases for <b>Critical Talent/Key Positions</b> compared to merit increases go performers?
	e relationship that comes closest)
1:1 (e.	g., both groups receive about the same size increase)
0 1.25:1	
O 1.5:1 (	e.g., 4.5% for critical/key positions, 3% for average performers)
0 1.75:1	
O 2:1 (e.	g., 6% for critical/key positions, 3% for average performers)
O 2.25:1	
O 2.5:1 (	e.g., 7.5% for critical/key positions, 3% for average performers)
2.75:1	
O 3:1 (e.	g., 9% for critical/key positions, 3% for average performers)
Higher	ratio (more than 3:1)
O Not Tr	acked
O Unsur	
Any addit	onal comments specific to Talent Identification you would like to share?
Performa	nce Management
Performa	nce Management
	s the organization use a formal performance management system to evaluate employees using nined objectives and periodic assessments?
O Yes	
O No O Unsur	
O Olisul	

Q23. What information about the employee's performance rating is shared with the employee?
A performance rating is assigned and rating is communicated to the employee
O A performance rating is assigned (e.g., to help administer pay decisions) but the rating is not communicated to the employee
O A performance rating is not assigned (i.e., there is no rating to communicate to the employee)
Other
O Unsure
If other, specify:
Performance Management
Q24. Describe the performance management approach used prior to the current no-rating approach.
O Used a rating system before changing to the no-rating system in use today
O Changed from one no-rating system (like informal feedback) to a different no-rating system (like a 9-box talent assessment tool)
O Always used the no-ratings approach in use today
O Unsure
Q25. When did the organization move to a no-rating system?
Made/will make the change this year
Made the change last year
Made the change 2 years ago
Made the change more than 2 years ago
O Unsure
Q26. Would the organization make the same move to a no-rating approach given the opportunity to make the decisio again?

O Yes

**Performance Management** 

0	No
0	Unsure
D	orformana Managamant
PE	erformance Management
Q2	27. How is the performance rating distribution determined?
0	Forced ranking
0	Limit top rating to specific percentage of employees
0	Requires specific distribution (target) across employee ratings
0	Loose guidelines provided for distribution requirements
0	No target or guideline rating distribution requirements in use
0	Unsure
Qź	28. What performance rating scale is used by the organization?
0	2 point (pass/fail)
0	3 point
0	4 point
0	5 point
0	6 point
0	7 point
0	Other
0	Unsure
lf (	other, specify:
Q2	29. Can managers formally assign a +/- to the numerical rating?
_	
0	Yes
0	No
O	Unsure

## **Performance Management**

Q30. In the United States, what is the average merit award and percent of population receiving by rating for employees (e.g., rating 1 equals Top Rating)?

Note: If the value is less than 1.0% report with leading 0 (e.g., 0.4)

	Average Merit Increase (as a % of base salary)	Percentage of Population Receiving (total should add to 100%)
Rating 1 (Top)		
Rating 2		
Rating 3		
Rating 4		
Rating 5		
Rating 6		
Rating 7		
Q31. Is the o	ce Management  organization considering eliminating formal  to eliminate formal performance ratings  eturned to ratings, after using a no rating	
	are considering eliminating performance ra	
Unsure		
Performanc	e Management	
Q32. Does t	he organization use an alternative rating s	system (e.g., 9 box)?
Yes		
No		
Unsure		

Any additional comments specific to Performance Management you would like to share?						
Pay Increase Philosophy and Approach						
Pay Increase Philosophy and Approach						

Q33. How often are employee pay levels typically reviewed for potential salary adjustment?

	Annually	Semi-Annually	Quarterly	As Needed/Informal	Unsure
Americas					
United States	0	0	0	0	0
Argentina	0	0	0	0	0
Brazil	0	0	0	0	0
Canada	0	0	0	0	0
Mexico	0	0	0	0	0
Asia/Pacific					
Australia	0	0	0	0	0
China	0	0	0	0	0
Hong Kong	0	0	0	0	0
India	0	0	0	0	0
Indonesia	0	0	0	0	0
Japan	0	0	0	0	0
Malaysia	0	0	0	0	0
New Zealand	0	0	0	0	0
Philippines	0	0	0	0	0
Singapore	0	0	0	0	0
South Korea	0	0	0	0	0
Taiwan	0	0	0	0	0
Thailand	0	0	0	0	0
Vietnam	0	0	0	0	0
Europe					
Austria	0	0	0	0	0
Belgium	0	0	0	0	0

	Annually	Semi-Annually	Quarterly	As Needed/Informal	Unsure			
Czech Republic	0	0	0	0	0			
Denmark	0	0	0	0	0			
Finland	0	0	0	0	0			
France	0	0	0	0	0			
Germany	0	0	0	0	0			
Hungary	0	0	0	0	0			
Ireland	0	0	0	0	0			
Italy	0	0	0	0	0			
Netherlands	0	0	0	0	0			
Norway	0	0	0	0	0			
Poland	0	0	0	0	0			
Portugal	0	0	0	0	0			
Romania	0	0	0	0	0			
Spain	0	0	0	0	0			
Sweden	0	0	0	0	0			
Switzerland	0	0	0	0	0			
Turkey	0	0	0	0	0			
United Kingdom	0	0	0	0	0			
Middle East/Africa								
Israel	0	0	0	0	0			
Saudi Arabia	0	0	0	0	0			
South Africa	0	0	0	0	0			
United Arab Emirates	0	0	0	0	0			
Q34. Do salary increases abov	ve a certain amo	ount require special a	pproval?					
O Yes								
O No								
O Unsure								
Pay Increase Philosophy and Approach								
Q35. Who approves individual salary increases above a certain amount?								
Department Management								
Functional Area Executives								

	Corporate Executives (e.g., CFO, Board)
	CEO
	Compensation Department
	Human Resources
	Other
If o	other, specify:
11 (	onior, specify.
Pa	y Increase Philosophy and Approach
03	26. Which statement heat describes the typical approach to determining an ampleyed's have calculatoring and
Q	36. Which statement best describes the typical approach to determining an employee's base salary increase?
0	Managers decide individual pay rates with some budget guidelines without compensation department oversight
0	The compensation department reviews manager recommendations and seeks clarification where needed
0	Executive management reviews manager recommendations before increases are approved
	The compensation department recommends an actual increase award for each employee, but the manager
	mately determines the amount
	The compensation department recommends an actual increase award for employee. Managers can seek a different rease amount as an exception
	Someone other than the department manager (e.g., compensation, executive, an algorithm) decides the increase
_	the manager has no discretion
O	Unsure
Q3	37. What factors influence salary increase <b>budget</b> recommendations?
$\Box$	Salary surveys of competitive salary increase budgets
	Organization's ability to pay (financial performance vs plan)
	Organization's employee position to market
	Organization's movement of salary ranges
	Senior management discretion
	Economic conditions (e.g., inflation, unemployment)
	Union/work council agreement
	Organization's current salary increase budget
	No salary increase budget used
	Other
۷	Outo

lf o	other, specify:
Г	
L	
Q3	38. What factors are typically used to determine the pay increase award for individual employees?
	Individual performance
	Position in salary range
	Pay to market (external equity)
	Pay to peers (internal equity)
	Manager discretion within budget
	Retention risk
	Cost-of-living adjustment
	Other
lf c	other, specify:
L	
03	39. Which statement best describes the factors influencing <b>individual</b> salary increase decisions?
α.	on the cate ment seet accorded the lastere initiations of materials and y more accordence.
	Salary changes are more heavily influenced by employee performance than by position in the salary range (or sition to market)
O ma	Salary changes are equally influenced by employee performance and position in salary range (or position to rket).
	Salary changes are more heavily influenced by position in salary range (or position to market) than by employee formance
0	Unsure
Q4	10. Has the organization evaluated gender/ethnicity pay equity?
	Pay equity analyzed as separate periodic process
	Pay equity analyzed within pay increase approval process
	Completed a one-time evaluation
	Evaluation currently in process

	Planning to do an evaluation
	Increasing awareness through education
	Doing what is legally required
	Not applicable (no plans)
	Other
lf (	other, specify:
Q4	1. What typical action does the organization take to address gender/ethnicity pay equity?
$\bigcirc$	Separate budget used to address gender/ethnicity pay equity issues
_	Regular salary increase budget used to address gender/ethnicity pay equity issues
0	
0	Case-by-case  No nations
0	No actions
O	Unsure
Ar	y additional comments specific to Pay Increase Philosophy and Approach you would like to share?
Sa	lary Increase
Sa	lary Increase
Q <sub>4</sub>	2. In the United States, what percentage of full-time employees working for at least one full year, actually received a
	lary increase during the <b>last 12 months</b> ?
(E	nter as whole number, no decimal places)

receive a salary increase in the <b>next 12 months</b>	. ,	es working	for at least one f	ull year are exp	ected to
(Enter as whole number, no decimal places)					
Promotions					
Promotions					
<b>Promotion:</b> Job change to a higher salary grade,	or with a highe	er salary mid	lpoint/market refe	rence point.	
Promotional Budget: The amount of an increase	e granted to ar	n employee	as the result of a	promotion.	
Q44. Which statement best describes how promo	otional increase	es are typica	ally managed?		
Manage/control promotions to a percentage or receive a promotion each year).	of current head	count (i.e., d	only a certain per	centage of emp	loyees can
Fund promotions using the merit/overall salar from other increases (i.e., one source funds all ac		get. Promo	tion spending is r	not managed se	parately
Fund promotions using a separate budget, dis a source, promotion money has a source).	stinct from mer	it increase a	and other adjustn	nents (i.e., meri	t money has
Promotions are not managed/tracked as part	of the pay incr	ease budge	t/spend process.		
O Unsure					
Q45. When do promotions typically occur?					
	One Formal Cycle per Year	Two Formal Cycles per Year	Primarily Limited to Pay Administration Season but Exceptions can Happen	Promotions can Happen at any Time	Unsure
In-Family Promotions (e.g., Accountant 1 to Accountant 2)	0	0	0	0	0

	One Formal Cycle per Year	Two Formal Cycles per Year	Primarily Limited to Pay Administration Season but Exceptions can Happen	Promotions can Happen at any Time	Unsure
Out-of-Family Promotions (e.g., Individual Contributor to Management role)	0	0	0	0	0
Q46. In the United States, what percentage of full-ti (Enter as whole number, no decimal places)	ime employe	es received	a promotion in the	ne <b>last 12 mon</b>	ths?
Q47. In the United States, of those receiving a prom granted, above and beyond other increases, as a po- (enter as whole number, no decimal places)				ne typical increa	ase
Q48. Can an employee receive a salary increase w within the organization, such as from Accountant 3 to Results in a salary increase of a similar size to a	to Financial	Analyst 3)?	g., change betwe	en jobs leveled	equally
Results in a salary increase smaller than a typic.  Lateral job change would typically NOT result in  Unsure					
Any additional comments specific to Promotions yo	u would like	to share?			
Across-the-Board Increase/General Increase					

Q49. In the United States, during the <b>last 12 months</b> , did the organization provide a group/all employees in one work location an increase in pay of the same amount (either a lump-sum or percent of salary)?
O Yes
O No
O Unsure
Across-the-Board Increase/General Increase
Q50. In the United States, if not required by law, under what circumstances would the organization provide a group of employees the same size pay adjustment?
Change in minimum wage
■ Negotiated contract provision (impacting unionized employees)
Cost-of-living adjustment (typically due to high inflation)
Organization only gives general increase, no individual performance is considered
General labor market conditions
Other
If other, specify:
Special Adjustments
Special Adjustments

**Special Adjustments and/or Miscellaneous:** The amount of any salary adjustment granted to an employee for a special or unique situation typically not covered by a merit, promotion or an across-the-board increase. This includes market, equity, or "hot skills" adjustments.

Across-the-Board Increase/General Increase

O Separate special adjustment budget
Combined special adjustment and promotional budget
Overall budget
O Not budgeted
O Unsure
Special Adjustments  Q52. What are the typical reasons for awarding special adjustments to salaries?
■ Market adjustments (i.e., external equity)
Internal equity
Hot skills
Gender/ethnicity equity parity adjustment
Retention/counteroffers
Promotions
□ Other
If other, specify:
Q53. What percentage of the employee population received a special pay adjustment (not merit or promotion) in the last 12 months?  (Enter as a whole number, no decimal places)
Please comment/explain why this value is so high.

Q51. How is special salary adjustment spending managed?

Turnover

Turnover								
Q54. <b>Overall Employ</b> operations. Report co	•				l countries	in which the orga	anization	has
Sales Population: Inc employees supporting organization.					_	•		
From June 1, 2024 to	June 1, 20	025 report:						
<b>Fotal Terminations I</b> the period for any rea		he Dates Pro	vided: ┐	Γhe total number	of employ	yees whose empl	loyment (	ended during
nvoluntary Termina during the period at the								-
f no terminations occ	urred durin	g the time per	iod, ente	er zero in the app	ropriate bo	OX.		
			_					
			_	ubmit, click <u>her</u>	e to reque	est Excel templat	te.	
	as more th	<b>nan 10 countr</b> Full-Time Emp	ries to s	ubmit, click <u>her</u> Overall P Full-Time Emp	e to reque	est Excel template  I (Including Sale	te.	
	as more th	nan 10 countr	oloyee	ubmit, click <u>her</u> Overall P	e to reque	est Excel templat	es)	Involun Terminations Dates Pro
f the organization h	as more th	<b>nan 10 countr</b> Full-Time Emp Headcoun	oloyee	<b>Overall P</b> Full-Time Emp	e to reque	est Excel template  I (Including Sale  Total  Terminations Bet	es)	Terminations
f the organization h	as more th	<b>nan 10 countr</b> Full-Time Emp Headcoun	oloyee	<b>Overall P</b> Full-Time Emp	e to reque	est Excel template  I (Including Sale  Total  Terminations Bet	es)	Terminations
f the organization h	as more th	<b>nan 10 countr</b> Full-Time Emp Headcoun	oloyee	<b>Overall P</b> Full-Time Emp	e to reque	est Excel template  I (Including Sale  Total  Terminations Bet	es)	Terminations
Worldwide	as more th	<b>nan 10 countr</b> Full-Time Emp Headcoun	oloyee	<b>Overall P</b> Full-Time Emp	e to reque	est Excel template  I (Including Sale  Total  Terminations Bet	es)	Terminations
Worldwide	as more th	<b>nan 10 countr</b> Full-Time Emp Headcoun	ployee t - 24	<b>Overall P</b> Full-Time Emp	opulation oloyee t - 25	r (Including Sale Total Terminations Bet Dates Provide	es)	Terminations
Worldwide	Full-Tim	<b>nan 10 countr</b> Full-Time Emp Headcoun	oloyee t - 24	Overall P Full-Time Emp Headcoun June 1, 20	opulation opulation to the control of the control opulation to the control opulation opulation to the control opulation opulat	r (Including Sale Total Terminations Bet Dates Provide	tween ed	Terminations
Note: If a "Scroll Bai f the organization had Worldwide Q55. Americas	Full-Tim	Full-Time Emp Headcoun June 1, 20	oloyee t - 24	Overall P Full-Time Emp Headcoun June 1, 20  Overall Populat Time Employee Headcount -	opulation opulation to the control of the control opulation to the control opulation opulation to the control opulation opulat	Total Total Terminations Bet Dates Provide  Iding Sales) Total ations Between	tween ed	Dates Pro

		Overall Population (Including Sales)							
	Hea	adcount -	I-Time Employee Headcount - June 1, 2025		Total rminations Between Dates Provided		Involuntary Terminations Between Dates Provided		
Canada									
Mexico									
Q56. <b>Asia/Pacific</b>									
			Overa	II Populati	ion (Including S	ales)			
		Full-Time Employ Headcount - June 1, 2024	ee Full-Time E Headco June 1,	ount -	Total Terminations E Dates Prov		Involun Terminations Dates Pro		
Australia									
China									
Hong Kong									
India									
Indonesia									
Japan									
Malaysia									
New Zealand									
Philippines									
Singapore									

- 4				N .
4				

Q57. Europe

South Korea

Taiwan

Thailand

Vietnam

	Overall Population (Including Sales)							
	Full-Time Employee Headcount - June 1, 2024	Full-Time Employee Headcount - June 1, 2025	Total Terminations Between Dates Provided	Involuntary Terminations Between Dates Provided				
Austria								
Belgium								
Czech Republic								
Denmark								
Finland								
France								
Germany								
Hungary								
Ireland								
Italy								
Netherlands								
Norway								
Poland								
Portugal								
Romania								
Spain								
Sweden								
Switzerland								
Turkey								
United Kingdom								
				<b>•</b>				
Q58. Middle East/Af	rica							

	Overall Population (Including Sales)						
	Full-Time Employee Headcount - June 1, 2024	Full-Time Employee Headcount - June 1, 2025	Total Terminations Between Dates Provided	Involun Terminations Dates Pro			
Israel							

	Overall Population (Including Sales)						
	Full-Time Employee Headcount - June 1, 2024	Full-Time Employee Headcount - June 1, 2025	Total Terminations Between Dates Provided	Involun Terminations Dates Pro			
Saudi Arabia							
South Africa							
United Arab Emirates							

**Regrettable Turnover:** An employee who leaves the organization that the manager wishes did not. The employee's positive impact will be missed by the organization.

Q59. Does the organization track regrettable turnover?

	Yes	No	Unsure
Americas			
United States	0	0	0
Brazil	0	0	0
Canada	0	0	0
Mexico	0	0	0
Asia/Pacific			
Australia	0	0	0
China	0	0	0
India	0	0	0
Europe			
France	0	0	0
Germany	0	0	0
Spain	0	0	0
Sweden	0	0	0
United Kingdom	Ο	Ο	0

## Turnover

Q60. In the United States, what percentage of voluntary turnover was considered "regrettable" in the **last 12 months**? (enter as whole number, no decimal places)

#### Example:

Imagine the organization had an average headcount of 100 employees last year and that 20 people quit during the year. So the overall voluntary turnover rate is: 20% (20/100)

Of those 20 people, 15 of them have been considered <b>regrettable departures</b> .							
In this scenario, the regrettable turnover figure to report is 75% (15/20).							
United States							
Actual Budgets – United States (U.S.)							
Salary Increase Actuals and Budgets-United States (U.S.	)						
This section is gathering data specific to the U.S.							
<b>General Salary Increase:</b> The amount of any across-the-box without consideration of performance. This would include ger (COLA) mandated by Union negotiations.							
<b>Merit Increase:</b> An increase in pay typically based on the enorganization.	nployee's work performance and contribution to the						
Promotional Budget: The amount of an increase granted to	to an employee as the result of a promotion.						
When established, the promotion budget is generally a fractional average size of a promotional increase. If the data is not earn be computed as the "average promotion size" multiplied example, if 10% of employees receive a promotion and the payroll is spent on promotional increases.	asily available, the percent of payroll spent on promotions d by the "percent of population receiving" a promotion. For						
<b>Special Adjustments:</b> The amount of any salary adjustment that is not typically covered by merit or a promotion. This wo							

**Overall Increase:** The sum of general, merit, promotions, and special adjustments.

## Q61. Salary Increase Actuals and Budgets-United States

If the budget is done separately by type, report each category in the table below. If the budget is not done separately by type, provide only the overall budget. 0% should be entered only if there is a salary freeze in place.

**Budget:** Budget as a percent of total payroll (base salary only).

Complete the table below by providing the <u>percentage of base salary increase</u>, NOT the <u>percentage of employees</u> receiving increases.

#### Note: If a "Scroll Bar" is visible, slide it to the right to view all the other options for response.

		Merit			Promotions				
	2025 Budget (%)	2025 Actual (%)	2026 Projected Budget (%)	2025 Budget (%)	2025 Actual (%)	2026 Projected Budget (%)	2025 Budget (%)	2025 Actual (%)	2026 Projected Budget (%)
Example	0.8	1.5	1.2	2.8	3.0	2.5	3.0	2.5	1.2
Executive									
Management									
Professional									
Support									
Hourly									
All Employees									

Actual Budgets – Global (all countries outside of the U.S.)

Salary Increase Actuals and Budgets-Global (All Countries Outside of the U.S.)

**General Salary Increase:** The amount of any across-the-board increases given to all employees in a classification, without consideration of performance. This would include general lump-sum payments and cost-of-living allowances (COLA) and mandated by either a government or by a union.

**Merit Increase:** An increase in pay typically based on the employee's work performance and contribution to the organization.

Promotional Budget: The amount of an increase granted to an employee as the result of a promotion.

When established, the promotion budget is generally a fraction of the merit or overall increase budget. It is NOT the average size of a promotional increase. If the data is not easily available, the percent of payroll spent on promotions can be computed as the "average promotion size" multiplied by the "percent of population receiving" a promotion. For example, if 10% of employees receive a promotion and the average increase is 15% of base salary, then 1.5% of payroll is spent on promotional increases.

**Special Adjustments:** The amount of any salary adjustment granted to an employee for a special or unique situation that is not typically covered by merit or a promotion. This includes market, equity, or "hot skills" adjustments.

Overall Increase: The sum of general, merit, promotions, and special adjustments.

## Q62. Salary Increase Actuals and Budgets-Americas

Note: If the organization has more than 10 countries to submit, click <u>here</u> to request Excel template.

If the budget is done separately by type, report each category in the table below. If the budget is not done separately by type, provide only the overall budget.

0% should be entered only if there is a salary freeze in place.

**Budget:** Budget as a percent of total payroll (base salary only).

Complete the table below by providing the <u>percentage of base salary increase</u>, NOT the <u>percentage of employees</u> receiving increases.

Note: If a "Scroll Bar" is visible, slide it to the right to view all the other options for response.

	2025 Budget						2025 Actual			
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	
Antigua										
Argentina										
Aruba										
Bahamas										
Barbados										
Belize										
Bermuda										
Bolivia										
Brazil										
Canada										
Cayman Islands										
Chile										
Colombia										
Costa Rica										
Curacao										
Dominican Republic										
Ecuador										

		2025 Budget						2025 Actu	al
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)
El Salvador									
Guatemala									
Guyana									
Haiti									
Honduras									
Jamaica									
Mexico									
Netherlands Antilles									
Nicaragua									
Panama									
Paraguay									
Peru									
Puerto Rico									
Suriname									
Trinidad and Tobago									
Uruguay									

Q63. Salary Increase Actuals and Budgets-Asia/Pacific

Note: If the organization has more than 10 countries to submit, click here to request Excel template.

If the budget is done separately by type, report each category in the table below. If the budget is not done separately by type, provide only the overall budget. 0% should be entered only if there is a salary freeze in place.

**Budget:** Budget as a percent of total payroll (base salary only).

Complete the table below for the employees providing the percentage of base salary increase **NOT** the percentage of employees receiving the increase.

Note: If a "Scroll Bar" is visible, slide it to the right to view all the other options for response.

		2025 Budget					2025 Actual			
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	
Australia										
Bangladesh										
Cambodia										
China										
Fiji										
Guam										
Hong Kong										
India										
Indonesia										
Japan										
Kazakhstan										
Macau										
Malaysia										
Maldives										
New Zealand										
Pakistan										
Papua New Guinea										
Philippines										
Saipan										
Singapore										
South Korea										
Sri Lanka										
Taiwan										
Thailand										
Vietnam										

Q64. Salary Increase Actuals and Budgets-Europe

Note: If the organization has more than 10 countries to submit, click here to request Excel template.

If the budget is done separately by type, report each category in the table below. If the budget is not done separately by type, provide only the overall budget. 0% should be entered only if there is a salary freeze in place.

Budget: Budget as a percent of total payroll (base salary only).

Complete the table below for the employees providing the percentage of base salary increase **NOT** the percentage of employees receiving the increase.

Note: If a "Scroll Bar" is visible, slide it to the right to view all the other options for response.

		2025 Budget						2025 Actu	al	
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Over (%
Armenia										
Austria										
Azerbaijan										
Belarus										
Belgium										
Bosnia and Herzegovina										
Bulgaria										
Croatia										
Cyprus										
Czech Republic										
Denmark										
Estonia										
Finland										
France										
Georgia										
Germany										
Gibraltar										
Greece										
Guernsey										
Hungary										
Iceland										

	2025 Budget						2025 Actual				
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Over (%	
Ireland											
Isle of Man											
Italy											
Latvia											
Lithuania											
Luxembourg											
Malta											
Netherlands											
Norway											
Poland											
Portugal											
Romania											
Serbia											
Slovakia											
Slovenia											
Spain											
Sweden											
Switzerland											
Turkey											
Ukraine											
United Kingdom											

Q65. Salary Increase Actuals and Budgets-Middle East/Africa

Note: If the organization has more than 10 countries to submit, click here to request Excel template.

If the budget is done separately by type, report each category in the table below. If the budget is not done separately by type, provide only the overall budget.

0% should be entered only if there is a salary freeze in place.

**Budget:** Budget as a percent of total payroll (base salary only).

Complete the table below for the employees providing the percentage of base salary increase NOT the percentage of

Complete the table below for the employees providing the percentage of base salary increase **NOT** the percentage of employees receiving the increase.

Note: If a "Scroll Bar" is visible, slide it to the right to view all the other options for response.

	2025 Budget							2025 Actu	al	
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Ovei (%
Algeria										
Angola										
Bahrain										
Botswana										
Cameroon										
Egypt										
Gabon										
Ghana										
Israel										
Ivory Coast										
Jordan										
Kenya										
Kuwait										
Lebanon										
Lesotho										
Malawi										
Mauritius										
Morocco										
Mozambique										
Nigeria										
Oman										
Qatar										
Saudi Arabia										
Senegal										
South Africa										
Swaziland										
Tanzania										

	2025 Budget					2025 Actual				
	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Overall (%)	General (%)	Merit (%)	Promotions (%)	Special Adjustments (%)	Ovei (%
Tunisia										
Uganda										
United Arab Emirates										
Yemen										
Zambia										
Zimbabwe										
Structure Mo	ovement									
Structure Mov	vement									
Q66. How free the market plate Annually  Every other  As needed  Not applic  Unsure	er year	s the org	anization typi	cally make adj	ustments	to salary ι	ranges/ba	ands to reflect	movements i	1
Q67. <b>Structu</b>				rate) adjustme	nt percen	tage for th	ne time pe	eriods indicate	ed.	
		Fiscal Y	ear		nt Fiscal \	ear/		Next Fisc		
United States		octual %		<i>F</i>	Actual %			Projecto	eu %	_
Argentina	Ī									
Brazil										

Canada

	Last Fiscal Year	Current Fiscal Year	Next Fiscal Year		
	Actual %	Actual %	Projected %		
Mexico					
Q68. <b>Structure</b>	Movement-Asia/Pacific				
Report the forma	al salary range/band (or wage ra	ite) adjustment percentage for the time	e periods indicated.		
	Last Fiscal Year	Current Fiscal Year	Next Fiscal Year		
	Actual %	Actual %	Projected %		
Australia					
China					
Hong Kong					
India					
Indonesia					
Japan					
Malaysia					
New Zealand					
Philippines					
Singapore					
South Korea					
Taiwan					
Thailand					
Vietnam					
	Movement-Europe	to) adjustment managet as for the C			
Report the forma	ai salary range/band (or wage ra	ite) adjustment percentage for the time	e periods indicated.		
	Last Fiscal Year	Current Fiscal Year	Next Fiscal Year		
	Actual %	Actual %	Projected %		
Austria Belgium					

	Last Fiscal Year	Current Fiscal Year	Next Fiscal Year
	Actual %	Actual %	Projected %
Czech Republic			
Denmark			
Finland			
France			
Germany			
Hungary			
Ireland			
Italy			
Netherlands			
Norway			
Poland			
Portugal			
Romania			
Spain			
Sweden			
Switzerland			
Turkey			
United Kingdom			

# Q70. Structure Movement-Middle East/Africa

Report the formal salary range/band (or wage rate) adjustment percentage for the time periods indicated.

	Last Fiscal Year	Current Fiscal Year	Next Fiscal Year
	Actual %	Actual %	Projected %
Israel			
Saudi Arabia			
South Africa			

	Last Fiscal Year Actual %	Current Fiscal Year  Actual %	Next Fiscal Year
United Arab Emirates	Actual 70	Actual 70	Projected %
Feedback	/Comments		
	II Feedback se let us know how we can improv	e this questionnaire, including other topi	ics you would like to see covered.
			//

Click "Submit" at the bottom of the page to complete your submission.